

## GRIEVANCE PROCEDURES FOR PARENTS / CARERS

Good relationships within the school community give all members of the community an opportunity to work within a safe and supportive environment If parents/carers have a grievance we suggest that:

Time is arranged to talk to the relevant staff about the issue. If necessary, staff to liaise with Leadership.

Time is allowed for the issue to be addressed

If the issue does not seem as if it is being resolved, time is arranged to talk with one or more of the following on Phone: 8382 3266:

Gail Evans (1) - The Principal Leanne Jacobs (2) - Senior Leader 1 Jo Swift (3) - Student Wellbeing Leader Todd McGrath (4) - Senior Leader 1

If there are still concerns, arrange a time to discuss the issue with Linda Olifent, Education Director Noarlunga House. 8207 3802

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